MANUAL
WPA2 Enterprise
and Smartphones

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1. Setting up a WPA2 enterprise connection on Android

In order to use our „**MYWIRE**" WiFi networks without problems, it may be necessary to manually set up the WPA2-Enterprise connection, which we would like to explain in this manual.

IMPORTANT: You need a security certificate, which you have to download from our website first. Open the Chrome browser on your Android device and visit our website **www.my-wire.de/faq**. Scroll down to the area „**WiFi**" and open the first FAQ article: „**Important safety instructions for the use of the WiFi networks provided by us!**". Within the article you will find a link for the CA certificate, download it. You may be asked for your device PIN.

1. After downloading the certificate you have to name the certificate. In our example the name is „**radius.my-wire.de**". When using the login data, select „**WiFi**" and confirm the settings with „**OK**".
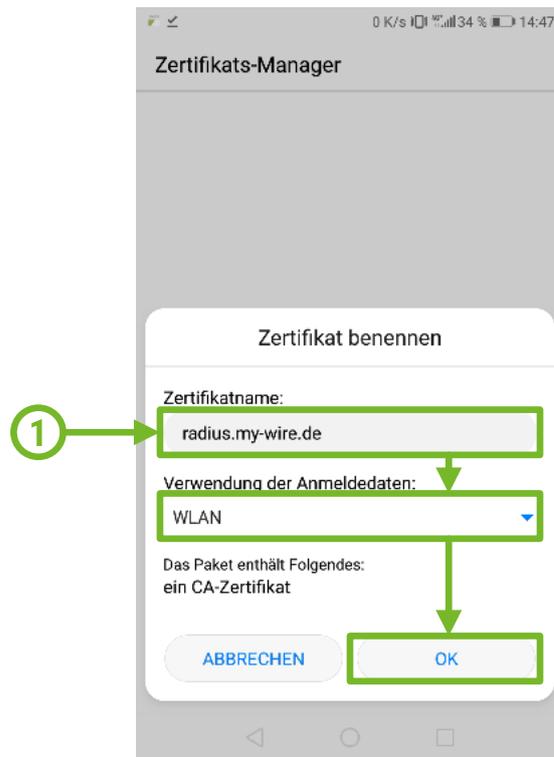
2. Now select your „**MYWIRE-PEAP-XXX**" or „**MYWIRE-SECURE-XXX**" network in the WiFi settings. Information about the different „**MYWIRE**" WiFi networks and the 5GHz WiFi can be found in our FAQs.

3. After selecting the WiFi network, make sure that „**PEAP**" is selected for EAP method, „**MS-CHAP v2**" for Phase 2 authentication and „**radius.my-wire.de**" (name you entered in step 1) for CA certificate. Enter your user name for Identity, your password for Password and confirm with Connect. You can then use the WiFi connection.
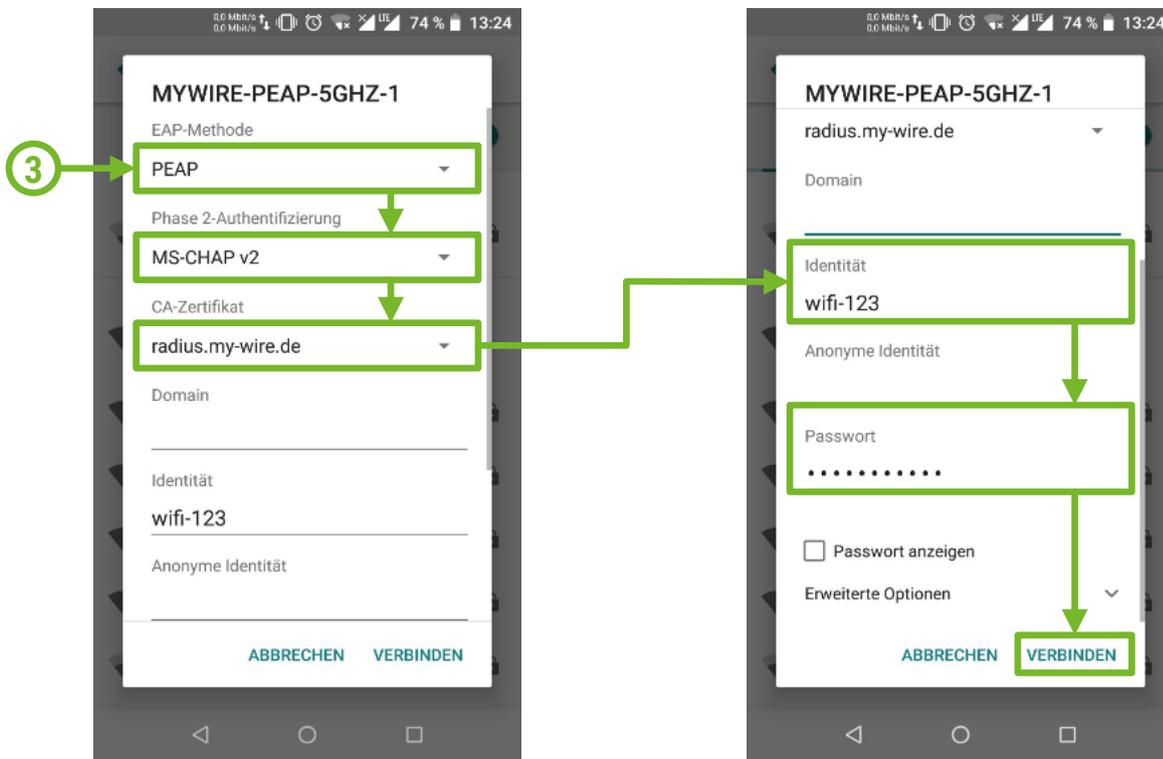
Please note, that a certificate has a validity period. Should this expire, we will automatically provide you with a new certificate. This requires a new setup of the WiFi connection.

Note: If you are temporarily unable to download the certificate, you can select „Do not validate" for the CA certificate. However, this means that there is a potential security risk where third parties may be able to read transferred data.
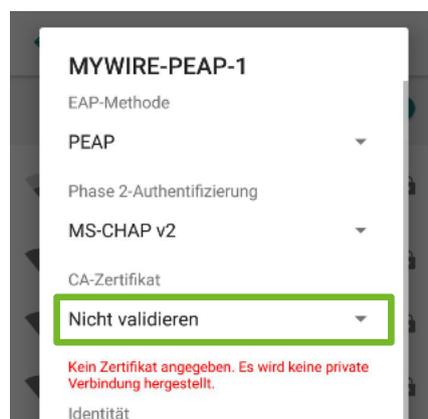
2. Setting up a WPA2 enterprise connection on iOS

In order to use our „**MYWIRE**" WiFi networks without problems, it may be necessary to manually set up the WPA2-Enterprise connection, which we would like to explain in this manual.

1. Open the WiFi settings in your iPohne and select your „**MYWIRE-PEAP**" or „**MYWIRE-SECURE**" network. Information about the different „**MYWIRE**" WiFi networks and the 5GHZ WiFi can be found in our FAQs.
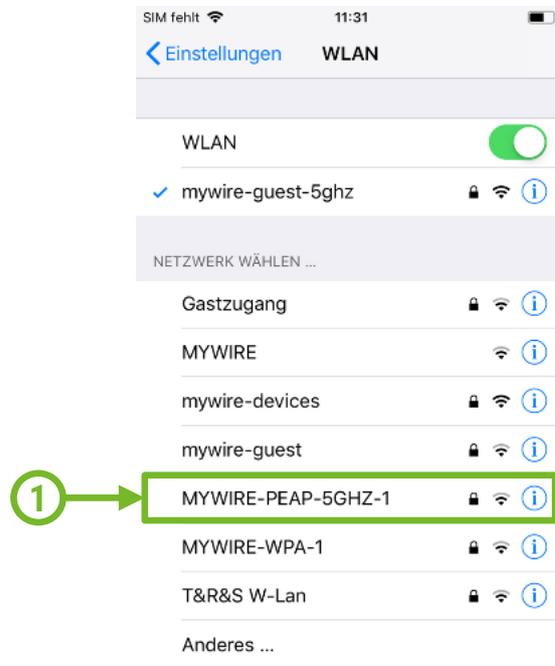
2. Enter your username and password. Then click Connect.
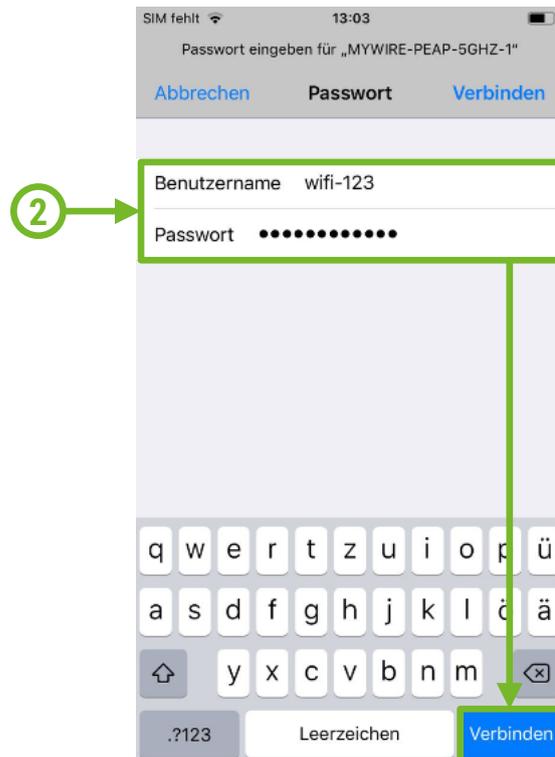
3. In the next step you will see the certificate of our server. You may see this as Untrusted. There may be several reasons for this. Please select „**Trust**".
Please note, that a certificate has a validity period. Should this expire, we will automatically provide you with a new certificate. This requires a new setup of the WiFi connection.
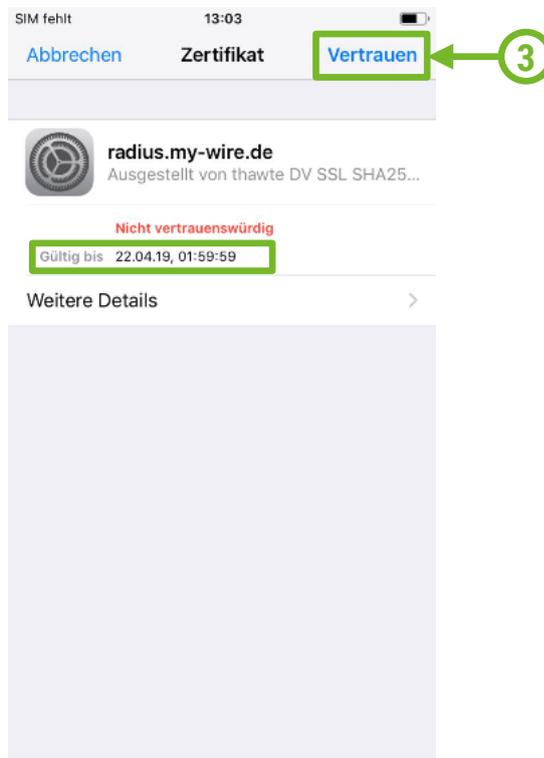
4. You can now use the WiFi connection.
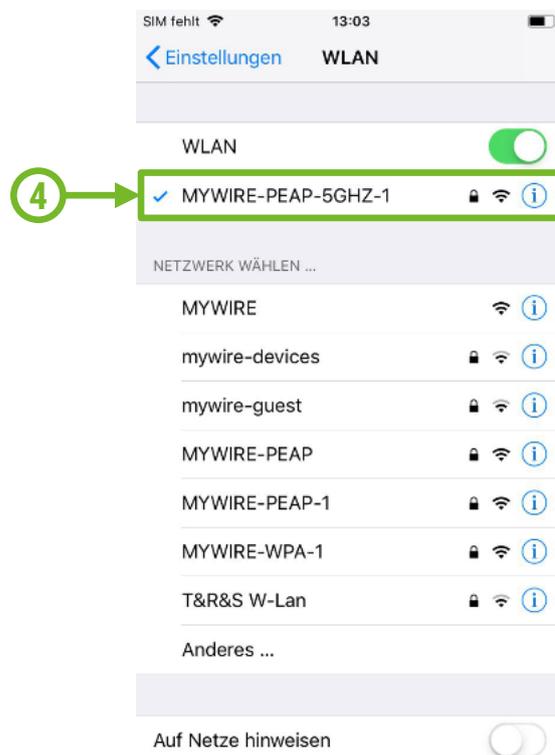
3. By questions or problems

Find answers to frequently asked questions on our website:
https://www.my-wire.de/faq

We are happy to help you on our support hotline.
You can reach them by calling the: **+49 (0) 621-48348160**
or send us an e-mail to: **support@my-wire.de**

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