DATENTECHNIK

WIFI ACCESS IN JUST A FEW STEPS

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- 1. Search for the unencrypted "MYWIRE" WiFi network
- 2. Select this network to connect to it
- 3. Open your browser (Chrome / Firefox / Safari etc.) and our website: https://portal.my-wire.de

NOTE: If you receive the message "ACCESS DENIED" on the portal page, you are either not connected to the "MYWIRE" WiFi or you are using Apple iCloud Relay or VPN software on the device. Please deactivate these services temporarily.

It may also be necessary to temporarily deactivate the "Limit IP address tracking" option in the WLAN connection settings.

If there is a sticker with a QR code on our device, the link will take you directly to the WiFi account registration page, even without a connection to the MYWIRE WiFi hotspot. However, a connection to the MYWIRE hotspot is required to set up your personal WiFi network.





4. There are two options in the main menu, first select "Setup your user account".



SETUP YOUR USER ACCOUNT			
	Here you can set up your personal credentials for our WiFi offer. Please make sure you have entered the serial number of your router and the matching room number correctly, otherwise we cannot verify your connection and we block this form for security reasons after three attempts.		
Please fill in the form completely			
	Please enter your personal data		
	Max Mustermann		
	Please enter your connection data		
	48-01-01-2 • HCX080AQVA4		
	Where can I find the serial number of the router?		
	Please choose how you want to receive your credentials		
	+ 49 • 12345678 max@mustermann.com		
I have read and I accept the terms of service and the privacy policy			
The router is switched on and online			
Setup user account back to main menu			

5. Fill in the form with your details and decide whether you would like to receive the access data by e-mail or SMS. Confirm the terms and conditions that your router is online and click on "Setup user account". Then return to the main menu.





6. Now select "Configure personal WiFi network" in the main menu.



	Language selection:	
CONFIGURE PERSONAL WIFI NETWORK Requesting a personal WPA encrypted network on our WiFi router is only necessary if you want to use a game console, printer, speaker or any other smart device in our WiFi network that can not connect to our already existing "PEAP" / "SECURE" network. Your router must be switched on and online during the process!		
wifi-1234		
HCX080AQVAA4 103 (1) Where can I find the serial number of the router? (1) Where Can I find the serial number of the router?	ere can I find the sequence number of the router?	
Configure WPA network		

7. Enter the user name and password you received from us in the form. You can find the serial number and sequence number on the sticker on the router. Click on "Configure WPA network".





8. Setting up the MYWIRE-WPA network may take a moment. There is no extra message on the website. Therefore, open your WiFi settings in the device and check which WiFi networks are displayed. A WiFi network called "MYWIRE-WPA-XXX" will be displayed.

XXX = corresponds to the sequence number of your router. If you have the sequence number 1, your WiFi is called "MYWIRE-WPA-1", if your router has the sequence number 999, your WiFi is called "MYWIRE-WPA-999"

- 9. When your new network is displayed, select it and enter the WiFi password you received with your access data.
- 10. Done. You can now use the Internet.

If you want to use the open "MYWIRE" WiFi hotspot in your residential complex, you need to sign in with your WiFi access data at https://hotspot.my-wire.de before you can use the Internet.

NOTE: You can request new access data at any time via the portal. However, you will then <u>always have to</u> set up your personal WiFi network again!

