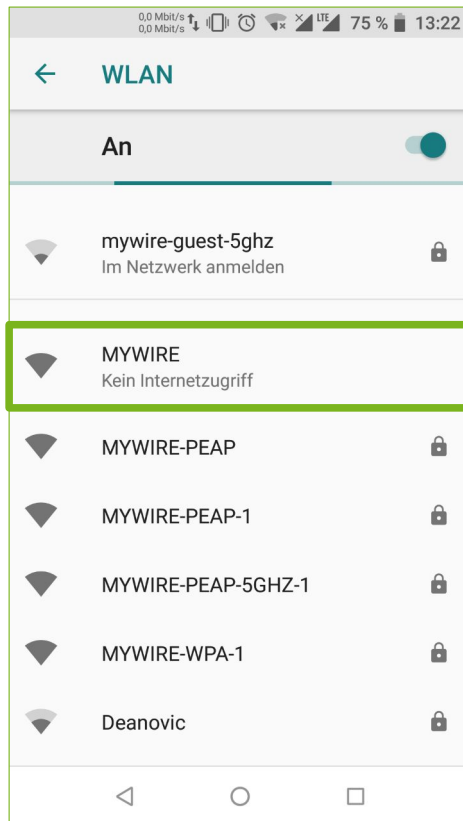




WIFI ACCESS IN JUST A FEW STEPS

WIFI ACCESS IN JUST A FEW STEPS



1. Search for the unencrypted "MYWIRE" WiFi network
2. Select this network to connect to it
3. Open your browser (Chrome / Firefox / Safari etc.) and our website: <https://portal.my-wire.de>

NOTE: If you receive the message "ACCESS DENIED" on the portal page, you are either not connected to the "MYWIRE" WiFi or you are using Apple iCloud Relay or VPN software on the device. Please deactivate these services temporarily.

If there is a sticker with a QR code on our device, the link will take you directly to the WiFi account registration page, even without a connection to the MYWIRE WiFi hotspot. However, a connection to the MYWIRE hotspot is required to set up your personal WiFi network.

WIFI ACCESS IN JUST A FEW STEPS

myWire
DATENTECHNIK

Language selection:

WELCOME

You are in the main menu

Step 1

Setup your user account

Configure personal WiFi network




Answers to the most frequently asked questions can be found here: <https://www.my-wire.de/faq>

Usage of the Internet is at your own risk. To this extent legally permissible, we exclude any liability. All legal regulations must be observed. Legal positions of third parties must not be violated. The offer may not be used for the dissemination or calling up of criminal, illegal or immoral content and information.

24h Supporthotline:
 0621 48348160 | support@my-wire.de

4. There are two options in the main menu, first select "Setup your user account".

WIFI ACCESS IN JUST A FEW STEPS

Language selection:  

SETUP YOUR USER ACCOUNT

Here you can set up your personal credentials for our WiFi offer. Please make sure you have entered the serial number of your router and the matching room number correctly, otherwise we cannot verify your connection and we block this form for security reasons after three attempts.

Please fill in the form completely

Please enter your personal data

Max

Mustermann

Please enter your connection data

48-01-01-2

HCX080AQVA4

Where can I find the serial number of the router?

Please choose how you want to receive your credentials

+ 49

12345678

or

max@mustermann.com

I have read and I accept the terms of service and the privacy policy

The router is switched on and online

Setup user account

➔

[back to main menu](#)

5. Fill in the form with your details and decide whether you would like to receive the access data by e-mail or SMS. Confirm the terms and conditions that your router is online and click on "Setup user account". Then return to the main menu.

WIFI ACCESS IN JUST A FEW STEPS



The screenshot shows the myWire website interface. At the top left is the myWire logo with 'DATENTECHNIK' underneath. At the top right, it says 'Language selection:' followed by German and UK flags. The main heading is 'WELCOME' with the subtext 'You are in the main menu'. There are two main menu items: 'Setup your user account' (with a person icon) and 'Configure personal WiFi network' (with a WiFi icon). The 'Configure personal WiFi network' item is circled in red and labeled 'Step 2'. Below the menu items, there is a link to the FAQ page and a disclaimer. At the bottom, a green bar contains the 24h support hotline number '0621 48348160' and the email address 'support@my-wire.de'.

myWire
DATENTECHNIK

Language selection:  

WELCOME

You are in the main menu

 Setup your user account

Step 2

 Configure personal WiFi network

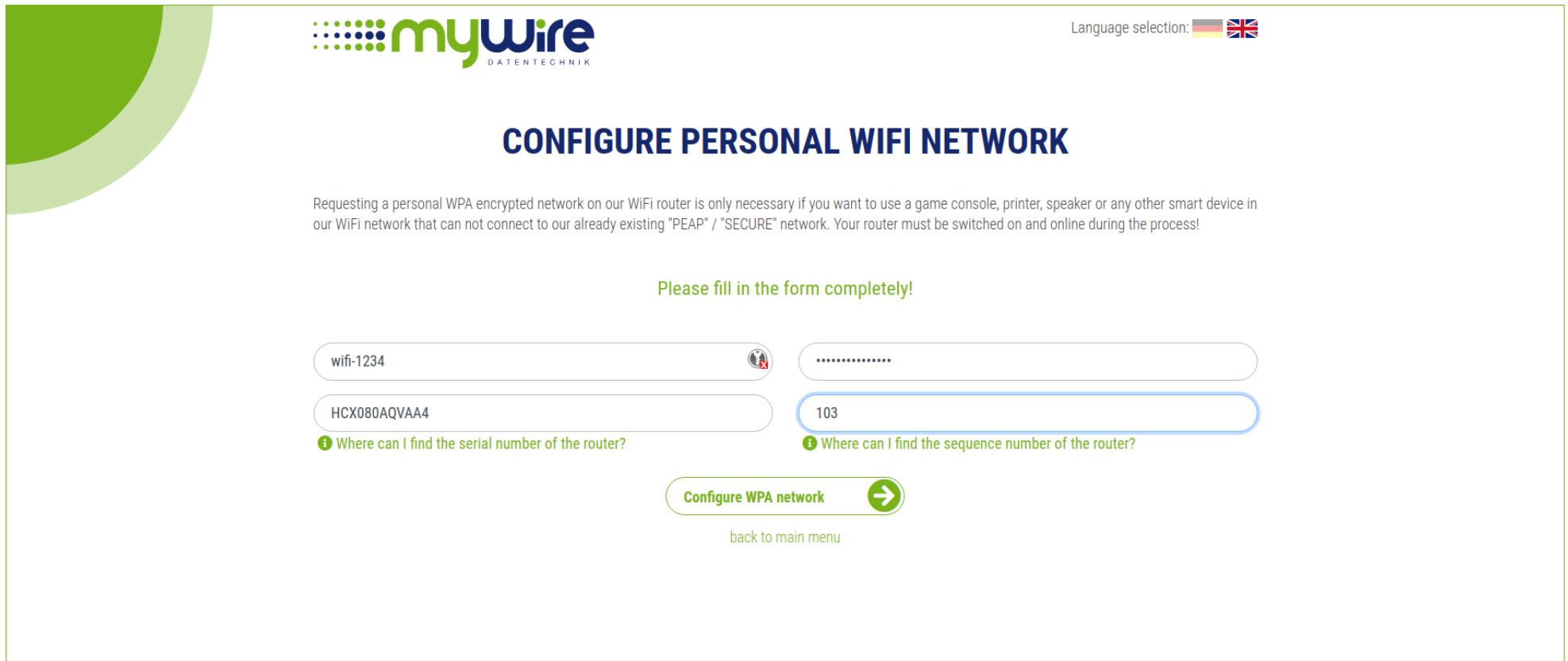
Answers to the most frequently asked questions can be found here: <https://www.my-wire.de/faq>

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24h Supporthotline:
 **0621 48348160** |  **support@my-wire.de**

6. Now select "Configure personal WiFi network" in the main menu.

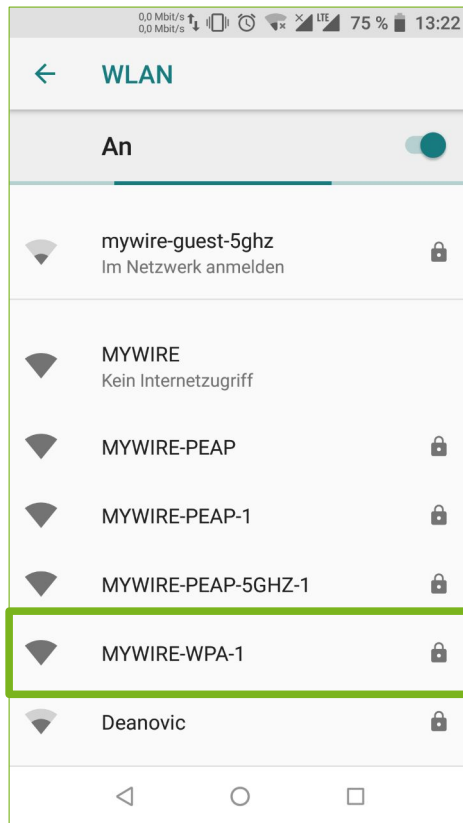
WIFI ACCESS IN JUST A FEW STEPS



The screenshot shows the 'myWire' web interface for configuring a personal WiFi network. At the top left is the 'myWire' logo with 'DATENTECHNIK' underneath. At the top right, there is a 'Language selection' dropdown with German and UK flags. The main heading is 'CONFIGURE PERSONAL WIFI NETWORK'. Below this is a paragraph explaining that a personal WPA encrypted network is only necessary for devices that cannot connect to the existing 'PEAP' / 'SECURE' network. A green instruction says 'Please fill in the form completely!'. The form has four input fields: 'wifi-1234' (with a red 'x' icon), a password field with dots, 'HCX080AQVAA4' (with an information icon), and '103' (with an information icon). Below the first and third fields are help links: 'Where can I find the serial number of the router?' and 'Where can I find the sequence number of the router?'. At the bottom, there is a green 'Configure WPA network' button with a right arrow and a 'back to main menu' link.

7. Enter the user name and password you received from us in the form. You can find the serial number and sequence number on the sticker on the router. Click on "Configure WPA network".

WIFI ACCESS IN JUST A FEW STEPS



8. Setting up the MYWIRE-WPA network may take a moment. There is no extra message on the website. Therefore, open your WiFi settings in the device and check which WiFi networks are displayed. A WiFi network called "MYWIRE-WPA-XXX" will be displayed.

XXX = corresponds to the sequence number of your router.
If you have the sequence number 1, your WiFi is called "MYWIRE-WPA-1", if your router has the sequence number 999, your WiFi is called "MYWIRE-WPA-999"

9. When your new network is displayed, select it and enter the WiFi password you received with your access data.

10. Done. You can now use the Internet.

If you want to use the open "MYWIRE" WiFi hotspot in your residential complex, you need to sign in with your WiFi access data at <https://hotspot.my-wire.de> before you can use the Internet.

NOTE: You can request new access data at any time via the portal. However, you will then always have to set up your personal WiFi network again!